

Schedule 3 Fee for Service Information

The following items are not services included in the standard fee, but they may be services required from time to time by the Owners Corporation and if performed they will be provided at the rates specified below. Where there is no rate specified then the charge will be calculated at the hourly rates, which are also set out below:

Examples of Fee-for-Service

Meetings

- Anything to do with any special general meetings
- Including more than the statutory motions and attachments (excluding the SSKB Agreement). Each additional page would be subject to photocopy charges and the meeting notice would be subject to additional postage charges to distribute
- Prepare and review non-statutory motions.
- Anything to do with any committee meetings over and above the agreed number of meetings
- Attending meetings or any other services required outside of business hours. (8:30 am – 5:00 pm)
- Attending meetings that exceed the agreed duration in the agreement (which is generally 2 hours)
- The provision of electronic voting for general meetings through Stratavote

Financial

- Preparation of Business Activity Statements, Income Activity Statements
- Preparation of Audit Packs and resolution of audit queries
- Annual reconciliation of payroll, superannuation and employee related expenses for Owners Corporation employees
- Annual CPI calculation of Building Manager's Fees
- Bulk utility accruals
- Government Tax Audits
- Investment of funds on committee instructions
- Recoding and on-charging of expenses including on-charging to non lot owners
- Re-Subdivision, system updates and consultancy
- Owners Corporation set up fees including TFN/ABN/GST registration

- Authorising and coding of invoices where a committee member has not undertaken this task on the invoice Hub Portal
- Opening and closing bank accounts including travel to branches
- Distribute other Fee notices other than the nominated notices (e.g. utility on charging) and special Fee notices
- Preparation of cash flow reports
- Preparation and issue of advice to owners re non-mutual income where this may be applicable

Secretarial and Administrative

- International postage where an owner has not supplied an Australian address for Owners Corporation mail
- Any time any service is specifically required by the Owners Corporation to be done outside of business hours
- Dealing with individual owners on Owners Corporation matters relating to their lots
- Responding to correspondence
- Archiving, storage and retrieval and destruction of records
- Lodgement of documents with VCAT, the Land Titles Office, Consumer Affairs Victoria, or the Office of Fair Trading
- Liaison with lawyers, other professionals or Government Departments
- Liaison with independent contractors and obtaining reports/quotations
- Repairs and maintenance coordination
- Any matters to do with non-receipt of change of ownership or change of address details
- Forwarding new owner information (Rules, Fee Notices, minutes)
- Any matter related to the collecting of unpaid owners fees and second debtor accounts including managing payment plans
- Assisting the Owners Corporation in the application of the Rules
- Insurance renewals and claim processing if business placed outside of SSKB's nominated broker
- Travel to and from meetings

Secretarial and Financial Fee for Service Hourly Rates Inc. GST

Consultants per hour	\$275
Owners Corporation Managers per hour	\$275
Accountant per hour	\$203.50
Assistant Accountant/ Assistant Owners Corporation Manager per hour	\$137.50
Administrative staff per hour	\$104.50
Arrears Staff	\$137.50
Local travel for meetings plus disbursement fees	\$66

Financial Services – Fee-for-Service

Audit Pack Preparation fee (the greater of)	\$11/lot or \$550 of)
Qrtly Business Activity Statement (BAS)	\$330/return
Instalment Activity Statement Returns	\$165/return
Annual CPI Calculation /Managers Fees	\$82.50
Additional accrued periodic financial statements	\$440 per report
Attending to Payroll Processing	\$16.50/employee/ per pay period
Issuing notices and attending to queries in relation to second debtor non payments	\$33 1 st Notice \$198 L.O.D

On-Charging

Recharges including on-charging to lot owners and related owners corporations	\$10.45/notice
On-Charging to Non-Lot Owners	Asst. Acct hourly rate

Owners Corporation Set Up Fees

New Schemes	\$550–\$1,100
Existing schemes	Minimum of \$495 or by negotiation
Changing Banks – operating account (where both accounts remain open)	\$110

Administrative Fee-for-Service

Change of ownership (welcome packs) plus disbursement fees	\$16.50
Attend to register of plant annual returns	\$66. Return

Recovery Non Payment of Fees(on-charged to the lot owner)

Preparation/issue of the Reminder Notice	\$33/notice
Preparation /issue of the Final Fee Notice	\$66/notice
Preparation and issue of Letter of Demand (plus out of pocket expenses).	\$198/letter
Standard search fee RP Data	\$38.50
Any other matter related to recovery of fees	Admin staff hrly rate
VCAT Application to pursue unpaid fees	\$220 plus VCATfees
VCAT preparation and appearances	Community Mgr hourly rate
Setting up of Payment Plans per lot	\$35 per month
Monitoring of Payment Plans	Arrears Hourly rate
Additional Lot Ledger Statements	\$11.00 per statemnt

Note: Other unspecified items or duties as performed by SSSKB from time to time. The fees for service will applicable as per the SSSKB website at the time the service is rendered.

Request for Services by Owners On-Charged to Lot Owner

On request Owner’s Statement	\$33/statement
Restore copies of Fee Notices for tax purposes	\$33 per financial year
On request copies of OC records, etc. (No cost via Owners Potal)	Admin Staff hourly rate plus disbursements
Supply of Keys/Keycards/Fobs/ Car Park Remote Control	Admin Staff hourly rate plus costs
On request Insurance Certificate of Currency	\$30
Dishonoured Cheque	\$38.50 + bank charges
Refund of overpayments	\$35
Re-allocation of funds between multiple schemes	\$35 per refund

Fee for Service Disbursements Incl GST

Telephone calls and emails (in/out)	Included in Agreed Services
EFT Remittance Transmission	\$0.55
Cheques including envelope and postage	\$2.42
Photocopying	
A4 Black and White	50c per page
A3 Black and White	77c per page
A4 colour	83c per page
A3 colour	1.93 per page
Special Fee Notices	88c per form plus post
Additional Fee Notices	

Envelopes and Labels:

Envelope - Small	\$0.39
Envelope – Large	\$0.61
Secret/open ballot/secret/open motion/incl coloured print/ paper	\$2.75

Postage

Domestic	Aust Post Charges + 30%
International	Aust Post charges + 30%
Reply Paid	Aust Post charges + 30%

Physical & Electronic Storage

Storage per week per box	\$6.82 per week 1 st Box
Storage per week additional boxes (Note: electronic storage - a box equals approx. 100 mb of storage)	55c per week per add Box
Retrieve or Re-File to-from storage facility	\$12.65/box
Permanent removal from facility	\$5.17 box
Archive work (destruction/sort)	Admin Hourly Rate

Archiving Fees**Recovered Costs which include but are not limited to :****Sundry**

Courier (urgent/standard)	Cost + 30%
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Non Local Travel and Meetings

Travel expenses, teleconference	ATO Car Rates + 30%
Airfares	At Cost + 15%

PP&s Costs

Additional Stationery and equipment	Cost + 30%
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Other

Tax Return Fee	\$440.00 schemes up to and incl 99 lots \$550.00 schemes 100 lots and over
Software Licence Fee	As per service Provider
Stratavote E Voting	\$55.00 per general meeting.
Teleconferencing for meetir	Cost + 30%
Upload of additional Portal Docs on request	Admin hourly rate